

Health and Wellbeing Board

12 July 2017

Report of the Manager, Healthwatch York

Healthwatch York Annual Report and Independent Evaluation

Summary

1. This report presents the Healthwatch York Annual Report (**Annex A**) for consideration and discussion by the Health and Wellbeing Board, alongside two documents that contributed to the preparation of the Annual Report – the Healthwatch York Independent Evaluation (**Annex B**) and Healthwatch York Awareness Survey 2017 (**Annex C**).

Background

- 2. Every Local Healthwatch must produce an Annual Report each year, which must be published on 30 June. They must include information to meet directions published by the Department of Health in 2013ⁱ.
- 3. Under our contract with City of York Council, Healthwatch York is also required to:
 - a. Seek 360° feedback from key stakeholders.
 - b. Survey the public about our work

Main/Key Issues to be Considered

4. The Board are asked to accept the Annual Report, and consider the evaluation results.

Consultation

5. The appendices detail the findings of consultation work carried out, with key stakeholders and the public.

Options

6. There are no options provided within this report.

Implications

- 7. There are no known implications in relation to the following in terms of dealing with the specific matters before Board Members:
 - Financial
 - Human Resources (HR)
 - Equalities
 - Crime and Disorder
 - Property
 - Other

Recommendations

8. The Health and Wellbeing Board are asked to accept the Annual Report, and consider the evaluation results.

Reason: Health and Wellbeing Board's role in supporting public and patient engagement activity.

Contact Details

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Specialist Implications Office Not applicable Wards Affected:	er(s)

For further information please contact the author of the report

Annexes

Annex A: Healthwatch York's Annual Report can be found here:

http://www.healthwatchyork.co.uk/wp-

content/uploads/2014/06/Healthwatch-York-Annual-Report-2016-17.pdf

Annex B – HWY Independent Evaluation

http://www.healthwatchyork.co.uk/wp-

content/uploads/2014/06/Healthwatch-York-Evaluation-June-2017-

FINAL-report.pdf

Annex C – HWY Awareness Survey 2017

http://www.healthwatchyork.co.uk/wp-content/uploads/2014/06/HWY-Awareness-Survey-2017.pdf

Glossary

Annex 1 – Independent Evaluation

Abbreviations used in order of first appearance

HWY Healthwatch York

HWB Health and Wellbeing Board

York CVS York Centre for Voluntary Service

CCG NHS Vale of York Clinical Commissioning Group

GP Doctor working in general practice

MP Member of Parliament

HW Healthwatch

STP Sustainability and Transformation Plan (now

Partnership)

TEWV Tees Esk and Wear Valleys NHS Foundation Trust

CYC City of York Council

LA Local Authority (in this area, City of York Council)

ADHD Attention Deficit Hyperactivity Disorder

CHC Continuing Healthcare H&SC Health and Social Care

PLACE Patient Led Assessment of the Care Environment

NY North Yorkshire

C&YP Children and Young People

ASC Adult Social Care

Annex 2

Awareness Survey

Additional abbreviations only

NHS National Health Service

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/262761/local_healthwatch_annual_reports_directions_2013.pdf